# If You Call 911

# Supports Meeting 1, Activity 2, Choices 1, 2, and 3

If no adults are available and you have to call 911 yourself, the operator will need information in order to send first responders as quickly as possible. It's okay if you don't have all the information. Just give as much as you can.

#### What You Need to Know

#### • Your name

Provide your full name.

#### • Your phone number

Tell the operator the phone number you're calling from, if you know it.

#### • What happened

Tell the operator what you know. For example, did someone fall off a ladder? Was there a car accident?

#### • What's wrong

Is someone bleeding? Has someone passed out? Is someone feeling dizzy, as if their head is spinning?

#### • How many people are hurt

This helps the operator to understand the scope of the problem.

## • Where you are

If you don't know the address, give the 911 operator a landmark, such as "next to the grocery store" or "down the road from the high school."

## • What's already been done

If you or someone with you has given first aid, let the operator know.

#### Remember:

Don't hang up until the 911 operator tells you it's okay to do so. They may need to ask you more questions.
Write down your basic information. Post it at home in case you need to call 911.
My full name:
Adults' full names:
Our phone number:
Over addresses