

Cybersecurity Investigator 1

Customer Feedback Cards

Customer Name: Layla

Message: I just received my new pair of shoes in the mail! I LOVE them! Thanks so

much!

Customer Name: Riley

Message: I ordered a shirt off this site three weeks ago, and when it arrived, it was two sizes smaller than I requested. How can I

return it?

Customer Name: Ariana

Message: I have been trying to shop on your website today. Every time I tried to type in the address to the store page, I received a 404 error message. Finally, I ran a Google search and was able to access the page just fine. Do

you know why this is happening?

Customer Name: Sophia

Message: Have you changed your website address?? I couldn't get to it from my

bookmarks today!

Customer Name: Ella

Message: I love your clothes and I have your store bookmarked in my browser. But today I could not get to the store page at all!

Customer Name: Jocelyn

Message: I just placed an order but think I may have entered the wrong shipping

address. Please help!

Customer Name: Destiny

Message: Every time I click on the "Store" tab at the top of your webpage, my browser gives me an error message that says: "Do not

proceed: this page is not secure."

Customer Name: Sadie

Message: When will your new winter

collection come out?



Customer Name: Jordyn

Message: I just received my package in the mail (Order #3817), and the colors of the clothing do not seem to match what is on the website. I'm very disappointed. I cannot wear them with the outfit that I had planned.

Customer Name: Bella

Message: I keep getting an error message from your store page that says: "This page is not secure." I'm afraid to buy something until this issue is resolved!

Customer Name: Ivy

Message: We are hosting a fundraiser event to benefit a domestic violence shelter. Would you be willing to donate some clothing items for our silent auction?

Customer Name: Aaliyah

Message: Thank you thank you thank you! I have been searching for the perfect dress for an upcoming event, and I am so happy that I found your site!